by @ Medica.: Dean Gold Copay Elite 1500X01

Coverage for: Individual/Family | Plan Type: HMO

Coverage Period: 01/01/2024 - 12/31/2024

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>sbc.deancare.com/individual</u> or call 877-394-9080 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 877-394-9080 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,500 / individual \$3,000 / family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and preventive prescriptions from <u>network providers</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$5,700 individual / \$11,400 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See deancare.com/find-a-doc/ or call 877-394-9080 (TTY: 711) for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (balance billing). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

Version Number: Dean 01/01/2021

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay			Limitations, Exceptions,
Common Medical Event	Services You May Need	Tier 1 Network Provider (You will pay the least)	Tier 2 Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	& Other Important Information
	Primary care visit to treat an injury or illness	\$10 copay/visit; deductible does not apply	\$60 <u>copay</u> /visit; <u>deductible</u> does not apply	Not Covered	Visit <u>deancare.com/elite</u> for a list of Tier 1 <u>network</u> <u>providers</u> .
	Specialist visit	\$60 <u>copay</u> /visit; <u>deductible</u> does not apply	\$60 <u>copay</u> /visit; <u>deductible</u> does not apply	Not Covered	No coverage for Chiropractic maintenance or long term therapy. No coverage for infertility services.
If you visit a health care provider's office or clinic	Preventive care/screening/immunization	No charge	No charge	Not Covered	Services under the Affordable Care Act (ACA) guidelines will be covered as preventive. Services may have a limit on number of visits and/or specific age requirements. For additional information please see the Preventive Services section in your Member Certificate. You may have to pay for services that are not preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	None
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	NONE

		What You Will Pay			Limitations, Exceptions,	
Common Medical Event	Services You May Need	Tier 1 Network Provider (You will pay the least)	Tier 2 Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	& Other Important Information	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at deancare.com/members/pharmacy-benefits/memberdrug-formulary	Preferred generic drugs (Tier 1)	\$15 <u>copay</u> / prescription; <u>deductible</u> does not apply (retail) Mail order maintenance prescriptions, a 90-day supply for 2 <u>copays</u> .	\$15 <u>copay</u> / prescription; <u>deductible</u> does not apply (retail) Mail order maintenance prescriptions, a 90-day supply for 2 <u>copays</u> .	Not Covered (retail and mail order)		
	Non-Preferred generic, Preferred brand drugs (Tier 2)	\$60 <u>copay</u> / prescription; <u>deductible</u> does not apply (retail) Mail order maintenance prescriptions, a 90-day supply for 3 <u>copays</u> .	\$60 <u>copay</u> / prescription; <u>deductible</u> does not apply (retail) Mail order maintenance prescriptions, a 90-day supply for 3 <u>copays</u> .	Not Covered (retail and mail order)	None	
	Non-preferred generic, Non-preferred brand drugs (Tier 3)	50% coinsurance / prescription; deductible does not apply (retail) Mail order maintenance prescriptions, a 90-day supply at coinsurance listed above.	50% coinsurance / prescription; deductible does not apply (retail) Mail order maintenance prescriptions, a 90-day supply at coinsurance listed above.	Not Covered (retail and mail order)		
	Specialty drugs (Tier 4)	50% coinsurance / prescription; deductible does not apply (retail) Mail order maintenance prescriptions not covered.	50% coinsurance / prescription; deductible does not apply (retail) Mail order maintenance prescriptions not covered.	Not Covered (retail and mail order)	Infertility drugs not covered (retail and mail order).	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance after deductible	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	None	
surgery	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered		
If you need immediate medical attention	Emergency room care	\$500 <u>copay</u> /visit and 20% <u>coinsurance</u> after <u>deductible</u>	\$500 <u>copay</u> /visit and/or 20% <u>coinsurance</u> after <u>deductible</u>	\$500 <u>copay</u> /visit and 20% <u>coinsurance</u> after <u>deductible</u>	Initial emergency services are covered with out-of-network providers	

			Limitations, Exceptions,		
Common Medical Event	Services You May Need	Tier 1 Network Provider (You will pay the least)	Tier 2 Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	& Other Important Information
	Emergency medical transportation	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	None
	<u>Urgent care</u>	\$10 copay/visit and/or 20% coinsurance after deductible	\$60 <u>copay</u> /visit and/or 20% <u>coinsurance</u> after <u>deductible</u>	\$60 <u>copay</u> /visit and/or 20% <u>coinsurance</u> after <u>deductible</u>	Initial <u>urgent care</u> services are covered with <u>out-of-network providers</u> . Visit <u>deancare.com/elite</u> for a list of Tier 1 <u>network providers</u> .
If you have a hospital	Facility fee (e.g., hospital room)	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	None
stay	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Notic
If you need mental health, behavioral health, or substance abuse	Outpatient services	\$10 copay/outpatient visit; deductible does not apply	\$10 copay/outpatient visit; deductible does not apply	Not Covered	None
services	Inpatient services	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	None
	Office visits	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Home or intentional out of hospital deliveries are not
	Childbirth/delivery professional services	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	covered. Cost sharing does not apply for preventive
If you are pregnant	Childbirth/delivery facility services	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	services. Depending on the type of services, a copayment, coinsurance, or deductible may apply.  Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Visit deancare.com/elite for a list of Tier 1 network providers.
If you need help recovering or have other	Home health care	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	60 visits/contract period.

		What You Will Pay			Limitations, Exceptions,
Common Medical Event	Services You May Need	Tier 1 Network Provider (You will pay the least)	Tier 2 Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	& Other Important Information
special health needs	Rehabilitation services	Inpatient Rehabilitation services: 20% coinsurance after deductible; Physical, Occupational and Speech Therapy: \$10 copay/therapy/day; deductible does not apply	Inpatient Rehabilitation services: 20% coinsurance after deductible; Physical, Occupational and Speech Therapy: \$60 copay/therapy/day; deductible does not apply	Not Covered	Inpatient Rehabilitation Care - 60 days/contract period. Physical, Occupational and Speech Therapy - 20 visits per therapy type/contract period. Services for custodial care are a policy exclusion. Visit deancare.com/elite for a list of Tier 1 network providers.
	Habilitation services	\$10 copay/therapy/day; deductible does not apply	\$60 <u>copay</u> /therapy/day; <u>deductible</u> does not apply	Not Covered	Habilitative therapies - 20 visits per therapy type/contract period. Services for custodial care are a policy exclusion. Visit deancare.com/elite for a list of Tier 1 network providers.
	Skilled nursing care	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	30 days/confinement.
	Durable medical equipment	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	None
	Hospice services	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	None
If your child needs dental or eye care	Children's eye exam	\$10 <u>copay</u> /visit; <u>deductible</u> does not apply	\$60 <u>copay</u> /visit; <u>deductible</u> does not apply	Not Covered	Exams performed by an ophthalmologist will incur the specialty office visit cost share. Visit deancare.com/elite for a list of Tier 1 network providers.
	Children's glasses	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	One pair per contract year.

		What You Will Pay			Limitations, Exceptions,
Common Medical Event	Services You May Need	Tier 1 Network Provider (You will pay the least)	Tier 2 Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	& Other Important Information
	Children's dental check- up	Not Covered	Not Covered	Not Covered	This policy does not include pediatric dental services as required under the federal Patient Protection and Affordable Care Act. This coverage is available in the insurance market and can be purchased as a standalone product. Please contact your insurance carrier, agent, or the Federally Facilitated Exchange if you wish to purchase pediatric dental coverage or a stand-alone dental services product.

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Bariatric Surgery
- Cosmetic services including surgery

- Dental care (Adult)
- Infertility Treatment
- Long-term care
- Non-emergency care when travelling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
- Weight Loss Programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Chiropractic care

Hearing aids (Limited to one aid per ear every 36 months)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Dean Health Plan at 877-394-9080 (TTY: 711) or <a href="mailto:deancare.com">deancare.com</a>; U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>; Wisconsin Office of the Commissioner of Insurance at (800) 236-8517 or <a href="https://oci.wi.gov/consinfo.htm">https://oci.wi.gov/consinfo.htm</a>; or Healthcare.gov at <a href="https://oci.wi.gov/consinfo.htm">www.Healthcare.gov</a> or call 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at <a href="http://oci.wi.gov/">http://oci.wi.gov/</a> or call (800) 236-8517.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 877-394-9080 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 877-394-9080 (TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 877-394-9080 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 877-394-9080 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### **About these Coverage Examples:**



**Total Example Cost** 

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■The <u>plan's</u> overall <u>deductible</u>	\$1,500
■Specialist copayment	\$60
■Hospital (facility) coinsurance	20%
■Other coinsurance	20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,500	
Copayments	\$10	
Coinsurance	\$2,200	
What isn't covered		
Limits or exclusions \$6		
The total Peg would pay is \$3,770		

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■The <u>plan's</u> overall <u>deductible</u>	\$1,500
■Specialist copayment	\$60
■ Hospital (facility) coinsurance	20%
■Other coinsurance	20%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

The total Joe would pay is

Prescription drugs

**Total Example Cost** 

\$12,700

<u>Durable medical equipment</u> (glucose meter)

In this example, Joe would pay:			
Cost Sharing			
Deductibles	\$900		
Copayments	\$1,100		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$20		

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■The plan's overall deductible	\$1,500
■Specialist copayment	\$60
■Hospital (facility) coinsurance	20%
■Other coinsurance	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$5,600

\$2,020

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

### In this example. Mia would pay:

\$1,500
\$600
\$50
\$0
\$2,150

# Discrimination is Against the Law

The Health Plan complies with applicable Federal civil rights laws and will not discriminate against any person based on his or her race, color, creed, religion, national origin, sex, gender, gender identity, health status including mental and physical medical conditions, marital status, familial status, status with regard to public assistance, disability, sexual orientation, age, political beliefs, membership or activity in a local commission, or any other classification protected by law. The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: TTY communication and written information in other formats such as large print, audio, and braille.
- Provides free language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need these services, contact the number on the back of your identification card. If you believe that we have failed to provide these services or discriminated in another way on the basis of your race, color, creed, religion, national origin, sex, gender, gender identity, health status including mental and physical medical conditions, marital status, familial status, status with regard to public assistance, disability, sexual orientation, age, political beliefs, membership or activity in a local commission, or any other classification protected by law, you can file a grievance with: Civil Rights Coordinator, Mail Route CP250, PO Box 9310, Minneapolis, MN 55443-9310, 952-992-3422, TTY: 711, civilrightscoordinator@medica.com.

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Coordinator if you need assistance with filing a complaint. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201 800-368-1019, TTY: 800-537-7697. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

## If you want free help translating this document, call 1-877-317-2410 (TTY: 711).

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Yog koj xav tau kev pab dawb txhais daim ntawv no, hu rau 1-877-317-2410. 如果您需要我們免費幫您翻譯此文件,請致電 1-877-317-2410。

Nếu quý vị muốn giúp dịch tài liệu này miễn phí, gọi 1-877-317-2410.

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> إذا كنت ترغب في مساعدة مجانية لترجمة هذا المستند، فاتصل على ألرقم 2410-317-377-1.

Если вы хотите получить бесплатную помощь в переводе этого документа, позвоните по телефону 1-877-317-2410.

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Jeśli potrzebujesz bezpłatnej pomocy w przetłumaczeniu tego dokumentu,

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